



Ark Removals

Ark Removals & Storage Limited - Unit 6 - Albemarle Industrial Estate - Taunton - Somerset - TA1 1BJ.
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FEEDBACK QUESTIONNAIRE

1. Why did you appoint Ark to be your home mover?
2. Where did you hear about Ark / Get Arks details from ?
3. What is your opinion of the service you received **PRIOR** to your move?
4. Where the crew on the day on time, smart and presentable?
5. How did you find the crews attitude and commitment to the task? i.e. Language, Speed etc
6. What was your immediate impression of the service you had been provided with by Ark
Had been completed?
7. Have you any thoughts or recommendations on how Ark can improve its service in the future?

Please could you give the service you received a rating out of 10; 1 being poor 10 being excellent ____

If you had a packing service please rate this separately, again out of 10 ____

Would you recommend or use our services again? Yes / No

Thank you for your time, your feedback is appreciated

For office use – Crew _____

